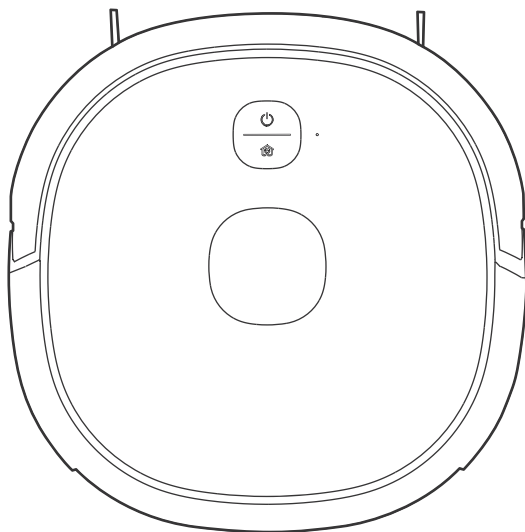




INSTRUCTION MANUAL

ROBOT Vacuum Cleaner M6

PLEASE READ THE
MANUAL CAREFULLY
BEFORE USING AND
KEEP IT PROPERLY FOR
FUTURE USE



Warning notices: Before using this product, please read this manual carefully and keep it for future reference.

The design and specifications are subject to change without prior notice for product improvement.

Consult with your dealer or manufacturer for details.

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SAFETY INSTRUCTIONS

WARNING FOR THE MACHINE

1. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
Children shall not play with the appliance.
Cleaning and user maintenance shall not be made by children with out supervision.
2. Plug must be removed from the socket-outlet before cleaning or maintaining the appliance. Switch off before cleaning or maintaining the appliance.
3. If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
4. **WARNING:** For the purposes of recharging the battery, only use the detachable supply unit provided with this appliance.
Use only with i5-DS supply unit.
5. This appliance contains batteries that are only replaceable by skilled persons.

SAFETY INSTRUCTIONS

6. Do not bring the smart robot close to heat source, radiation or burning cigarette butts. It is strictly forbidden to vacuum the following objects:
 - 1) All liquids such as water and solvents;
 - 2) Lime, cement dust and other construction dust and garbage;
 - 3) Heat generating objects, such as unextinguished carbon butts, cigarette butts;
 - 4) Sharp fragments, such as glass, etc.;
 - 5) Flammable and explosive items, such as gasoline and alcohol products.
7. Before using, please remove all fragile items from the ground (such as glasses, lamps, etc.), and items that may be tangled with the side brush, Roller brush and drive wheels(such as wires, curtains and other easily-entangled materials).
8. Please pay attention to your hair and avoid entanglement on wheels or roller brushes when using, cleaning and maintaining the robot.
9. Do not use this product at an altitude of more than 2000m.

SAFETY INSTRUCTIONS



10. Correct Disposal of this product.

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

11. Warranty Information

The manufacturer provides warranty in accordance with the legislation of the customer's own country of residence, with a minimum of 1 year (Germany: 2 years), starting from the date on which the appliance is sold to the end user.

The warranty only covers defects in material or workmanship.

The repairs under warranty may only be carried out by an authorized service centre. When making a claim under the warranty, the original bill of purchase (with purchase date) must be submitted.

The warranty will not apply in cases of:

- Normal wear and tear

SAFETY INSTRUCTIONS

- Incorrect use, e.g. overloading of the appliance, use of non-approved accessories
 - Use of force, damage caused by external influences
 - Damage caused by non-observance of the user manual, e.g. connection to an unsuitable mains supply or non-compliance with the installation instructions
 - Partially or completely dismantled appliances
12. WIFI:2400-2483.5MHz, MAX POWRE:20dBm.
BLUETOOTH MAX POWR:10dBm
To satisfy RF exposure requirements, a separation distance of 20 cm or more should be maintained between the antenna of this device and persons during device operation.To ensure compliance, operations at closer than this distance is not recommended.
13. CLASS 1 LASER PRODUCT
INVISIBLE LASER RADIATION
(Note:Laser classified to Class 1 according to IEC 60825-1:2014)

SAFETY INSTRUCTIONS

WARNING FOR DOCKING STATION

1. "IMPORTANT SAFETY INSTRUCTIONS - SAVE THESE INSTRUCTIONS" and "DANGER - TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS".
2. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
3. Plug must be removed from the socket-outlet before cleaning or maintaining the appliance. Switch off before cleaning or maintaining the appliance.
4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
5. Docking station is only applicable to the product M6.(Battery pack type : Li-ion, DC 14.4V, 3350 mAh) The Docking base will automatically start charging after Robot Vacuum Cleaner returned to the base.
6. Warning: The battery charger (Docking station) is not intended to charge non-rechargeable batteries.

SAFETY INSTRUCTIONS




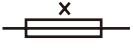


WARNING FOR BATTERY

1. The product must be powered off before removing the battery;
2. Please note that do not disassemble the battery by yourself.
3. If you need to replace it, please contact the after-sales service center.
4. Please dispose of used battery according to local laws and regulations
5. Do not dismantle, open or shred the battery.
6. Do not expose batteries to heat or fire. Avoid storage in direct sunlight.
7. Do not short-circuit a battery.
8. Do not store batteries haphazardly in a box or drawer where they may short-circuit each other or be short-circuited by other metal objects.
9. Do not subject batteries to mechanical shock.
10. In the event of a leaking, do not allow the liquid to come in contact with the skin or eyes.
If contact has been made, wash the affected area with copious amounts of water and seek medical advice.
11. Do not use any charger other than that specifically provided for use with the equipment.

SAFETY INSTRUCTIONS

12. Do not use any battery which is not designed for use with the equipment.
13. Do not mix different manufacture, capacity, size or type within a device.
14. Keep batteries out of the reach of children.
15. Seek medical advice immediately if the battery has been swallowed.
16. Keep batteries clean and dry.
17. Do not leave a battery on prolonged charge when not in use.
18. After extended periods of storage, it may be necessary to charge and discharge the batteries several times to obtain maximum performance.
19. The batteries give their best performance when they are operated at normal room temperature ($20\text{ }^{\circ}\text{C} \pm 5\text{ }^{\circ}\text{C}$).
20. Retain the original product literature for future reference.
21. The battery may be irreversibly damaged if the battery is in low power for a long time. It is recommended that the battery retain sufficient power before storage.

SAFETY INSTRUCTIONS

	[symbol IEC 60417-5957 (2004-12)]	for indoor use only
	[symbol ISO 7000-0790 (2004-01)]	read operator's manual
	[symbol IEC 60417-5031 (2002-10)]	direct current
	time-lag miniature fuse-link where X is the symbol for the time/current characteristic as given in IEC 60127	
	[symbol IEC 60417-5032 (2002-10)]	alternating current
	[symbol IEC 60417-5172 (2003-02)]	class II equipment

TECHNICAL DATA

1. Product Model: M6
2. Host Charging Voltage: 17.2 V $\overline{=}$
3. Host Rated Voltage: 14.4 V $\overline{=}$
4. Host Rated Power: 40 W
5. Docking Station Model: i5-DS
6. Docking Station Input: 100-240V~, 50/60Hz, 24W
7. Docking Station Output: 17.2V $\overline{=}$, 1A
8. Battery Model: BP14433A
9. Battery Rated Voltage: 14.4V $\overline{=}$
10. Battery Capacity: 3350mAh 48.24Wh
11. Charging Limit Voltage: 16.8V $\overline{=}$

Midea Robozone Technology Co.,Ltd
Add.: No.39 Caohu Avenue, Xiangcheng Economic
Development Zone, Suzhou, Jiangsu, China

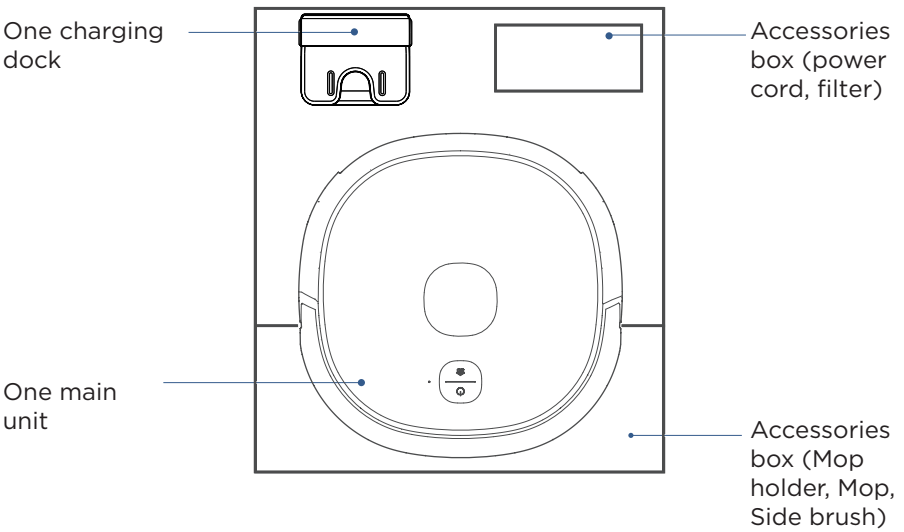
Company: KD EUROPE
Add.: Stara Debszczyzna 4, 16-424, Filipow, Poland
Mail: Kdeurope.office@gmail.com

Note: you can also view the instructions on the app.

PRODUCT INTRODUCTION

Open-box accessories layout

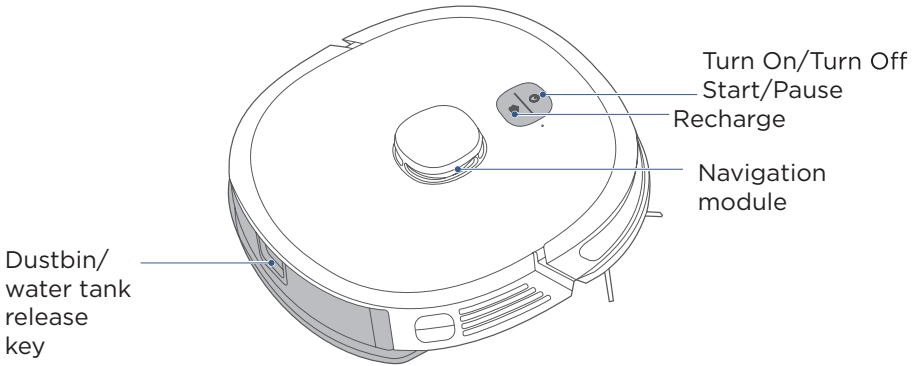
■ Layout



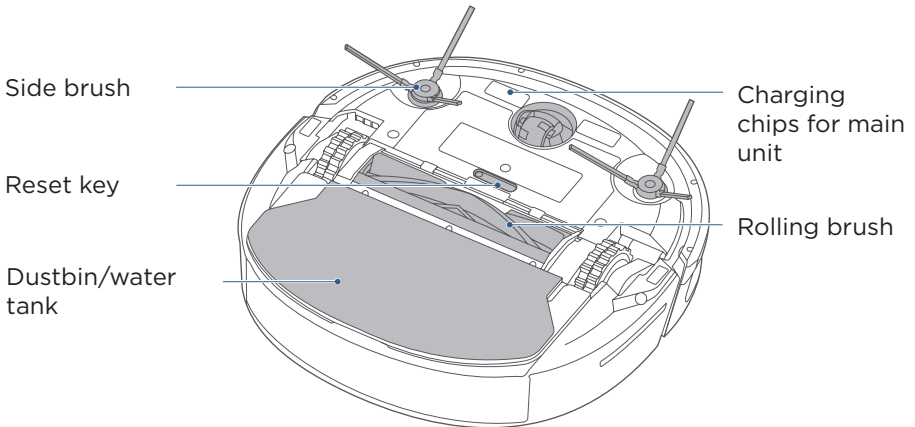
PRODUCT INTRODUCTION

Introduction of main-unit components

■ Top view



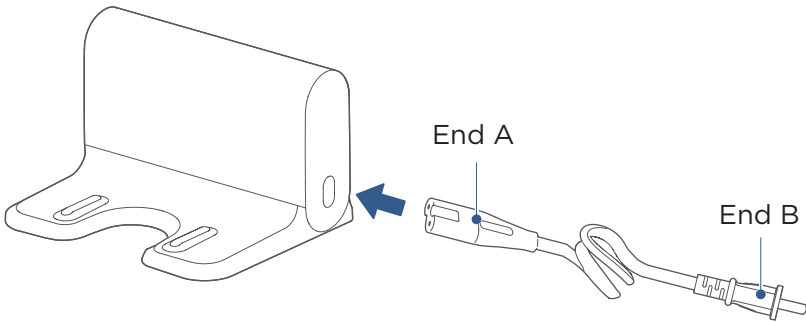
■ Bottom view



INSTALLATION

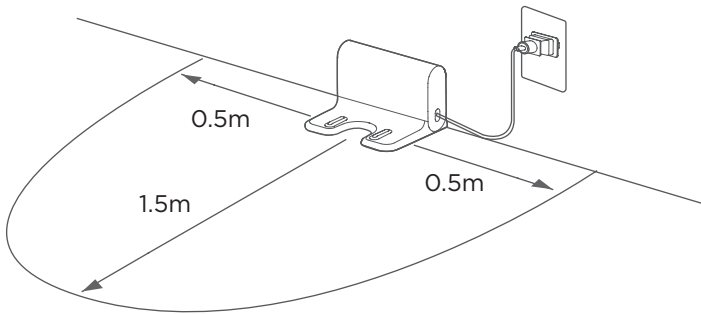
■ Installation of charging dock

1. The End A of the power cord is connected to the charging dock, while the End B is plugged in a power outlet. Place the charging dock on hard ground against wall.
2. In order to ensure stable networking of the main unit and App functional, Please place the charging dock within the area covered by WiFi signal.



! Notes

1. Do not place the charging dock in direct sunlight;
2. Do not cover the signal emission area of the charging dock with stickers or other objects;
3. Do not place the charging dock on soft floors such as the ones installed with carpet;
4. Ensure a clearance of 0.5m exists on two sides of the charging dock, and in front there is an open area of 1.5m away from the charging dock;
5. After connection to power source, tie up the excessive power cord to prevent the robot from dragging the charging dock during its operations, resulting in displacement of the charging dock or inability to return to charge after power cut off;
6. Keep the charging area dry, and remove the mopping plate after the robot is charged;
7. Keep the charging chips dry and tidy, clean and wipe them regularly.



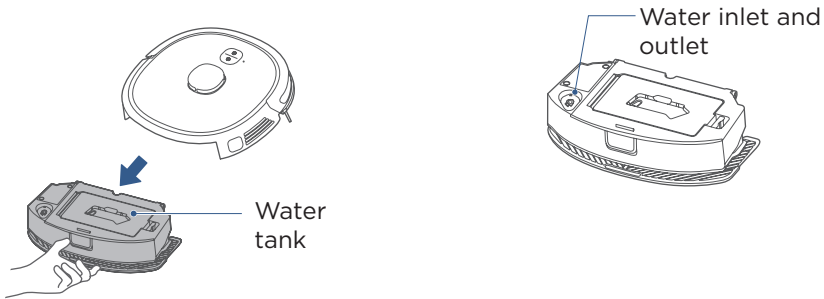
Warning

1. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
2. Children shall not play with the appliance.
3. Cleaning and user maintenance shall not be made by children without supervision. Children should be supervised to ensure that they do not play with the appliance.
4. If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
5. Technical data
Docking Station Model: i5-DS
Docking Station Input: 100-240V~, 50/60Hz, 24W
Docking Station Output: 17.2V $\overline{=}$, 1A
Battery Model: BP14433A
Battery Rated Voltage: 14.4V $\overline{=}$
Battery Capacity: 3350mAh 48.24Wh

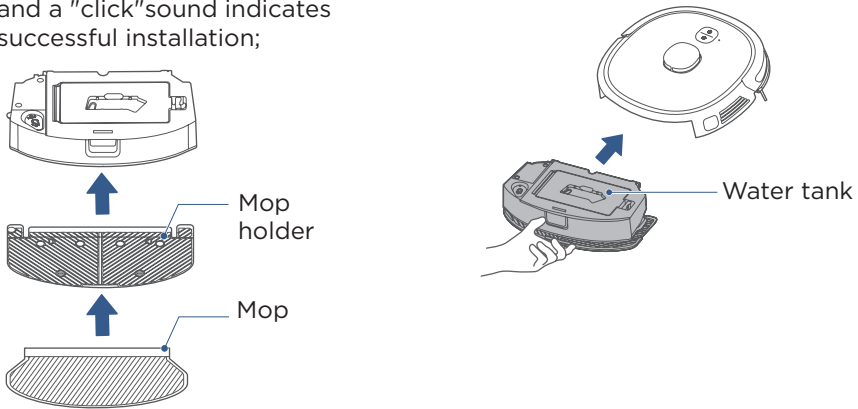
INSTALLATION

■ Installation of mop assembly (this step can be skipped, please install when needing to mop the floor)

1. Press the water tank release key, and remove the tank from the main unit;
2. Remove the rubber plug from the tank and fill water in the tank;



3. Align clips in the Mop holder to holes in the water tank support, and a "click" sound indicates successful installation;
4. Push the water tank in the main unit.



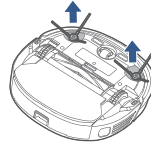
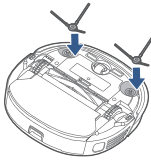
⚠ Notes

1. To improve the mopping, recommend cleaning three times before using the mopping function;
2. The mop has been stuck to the mop holder, and it can be removed for cleaning and replacement;
3. No installation of the water tank in place may result in dropped tank;
4. Please remove the mopping plate support when the main unit is charged in the charging dock;
5. Do not fill in boiling water to prevent tank deformation at high temperature;
6. If carpets exist in the mopping environment, place roll them at the edge or set a virtual wall in the App;
7. In case of poor mopping effect or occurrence of slipping, choose a proper water volume in the App;
8. When the mopping function is not in use, keep the water tank in place and remove the mop holder.

INSTALLATION

■ Installation of side brush

1. By ensuring the side brush has a consistent color with that of its slot, directly push the side brush into the slot, and a "click" sound indicates complete installation;
2. When disassembly is required, use two hands to hold the rubber-covered leg of the side brush (take care of not pulling its hair bundle forcibly) to remove it by keeping the machine bottom facing upwards.

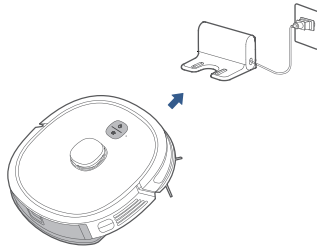


■ Machine charging

1. Remove the strip seal according to prompt texts on the machine;
2. By aligning the machine to the charging dock in the indicated direction, push the machine into the charging dock in order for charging.

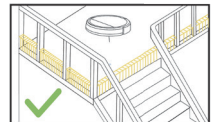
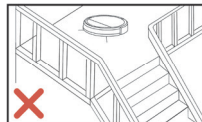
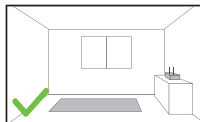
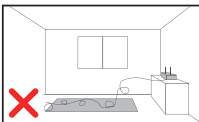
! Notes

1. When the main unit gets contact with the charging dock, the power indicator flashes to indicate the main unit is charging;
2. If the main unit fails to charge, check whether the charging chips of the machine at the bottom are blocked by hair bundles of the side brush on two sides. Manually turn the side brush to eliminate possible blockage.



■ Instructions prior to use

1. Prior to startup, clean up scattered wires and debris on the floor, and remove objects that are easy to fall, fragile, valued, and possibly result in hazards. Prevent from being entangled, stuck, dragged, or knocked down by the main unit, resulting in damages to people and property;
2. If overhead structures exist in the cleaning area, secure and block them with appropriate objects to prevent damages to people and property due to their possible falling;
3. Recommend following the robot throughout the initial cleaning to assist in dealing with some possible small problems. After these problems are solved, the robot will smoothly carry out its automatic cleaning in the future. If no cleaning is required or the robot may be trapped in some special areas, it is possible to add exclusion zones or virtual walls at corresponding positions in the map shown in the App, in order to prevent the robot from entering these areas.



OPERATING GUIDELINES

■ Startup methods

1. When placing the machine into the charging dock for charging, then the machine will start automatically (recommended method);
2. Long press "⏻" for 3 seconds, then the power indicator flashes, and the machine makes a chord sound. When the power indicator is always on, the machine starts successfully.

■ Start the cleaning

1. When the machine is in standby, briefly press "⏻" for 1 second, and it will start to clean the whole room;
2. If mopping is required, confirm the mopping assembly has been installed properly.

■ Pause the cleaning

1. During the cleaning, briefly press "⏻" for 1 second, and the machine will pause the cleaning and enter its standby status.

■ Return to charge

1. After completion of the cleaning, the machine will enter its return-to-charge status;
2. If return-to-charge is required during the cleaning, proceed as follows:
 - ① When the machine is in standby, briefly press "⏻" for 1 second, and the machine will start to return to charge;
 - ② During the cleaning, briefly press "⏻" for 1 second, and the machine will pause the cleaning; press "⏻" for another 1 second, and the machine will start to return to charge;
3. The main unit may be unable to return to charge automatically in some special conditions (e.g. energy depletion, machine getting stuck etc.), manually put the main unit back to the charging dock.

■ Troubleshooting

1. When the machine reports a fault, the return-to-charge indicator turns red, please briefly press "⏻" for 1 second to eliminate the fault;
2. After the fault is eliminated, briefly press "⏻" for 1 second to enter the cleaning status;
3. After completion of the cleaning, the machine will automatically return to charge. It is recommended that the machine should be kept in the charging dock. (Remove the mopping plate after completion of the charging)

■ Shutdown

1. If the machine will not be used for a long time period and needs to be shut down, long press "⏻" for 3 seconds, and the power indicator begins to flash;
2. The cleaner makes a chord sound, and when the power indicator turns off, the machine shuts down successfully;
3. The cleaner cannot shut down when put in the charging dock, and if shutdown is required, please remove the machine from the charging dock.

Notes

1. The machine will not start to clean when the battery energy is too low, please charge it before starting to clean;
2. During the cleaning, the machine will automatically return to charge when the battery energy is too low, and then go back to its interruption point to resume after the machine is fully charged;
3. The machine will enter its sleep mode when it has been in standby for more than 10 minutes, and in the sleep mode, pressing any key will wake up the machine;
4. During the charging, the power indicator flashes, and then it is always on after completion of the charging.

USING APP

! Notes

If your home WiFi name or password is changed, you will need to reestablish connection with your robot vacuum.

1. App supports iOS 9.0 and above, Android 6.0 and above phone system versions, but Pad device is not accepted; Generally the phone system version may be checked by clicking "Settings>About Mobile Phone" in the mobile phone;
2. This model does not support WEP encrypted router;
3. The network accessing configuration of the cleaner requires WiFi network of 2.4GHz frequency range,5GHz frequency range is not currently compatible;
4. WiFi is mandatory for network accessing configuration of the cleaner; once the network accessing is configured successfully, App may be operated in WiFi/2G/3G/4G/5G network environment and the cleaner may be controlled remotely;
5. If your home Wifi password is changed or the router is replaced, Without any changes of App account number, you just needs to configure network accessing for the cleaner once again
6. If others want to use App to operate same cleaner, they need be invited on App by the family creator to join in (on the condition that the invitee has downloaded App and registered an account);
7. When App changes, the old users may be invited to remove device on mobile App and the new users just need to configure directly network accessing in accordance with network accessing instructions (if the old users don't remove the device on mobile App,it will be removed automatically after the new users configure successfully network accessing);
8. Once the cleaner is configured successfully network accessing, the following operations will result in clearance of WiFi settings and secondary network accessing configuration is required; Long press the network accessing configuration key on the device over 3 seconds and after a tick sound is heard, all Wi-Fi information will be cleared.

Connection Operation:

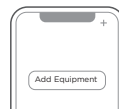
1. Ensure mobile phone is connected to your home WiFi.



2. Download the MSmartHome app and register your vacuum:
 - a. Scan the QR code or search for the MSmartHome app in the Apple or Google Play store. Download the app.
 - b. Open the app and create your personal account. Follow instructions on the screen.



3. Add your robot vacuum to your app
Press the "+" button on the main screen of the app and select M6 from the available list of products.



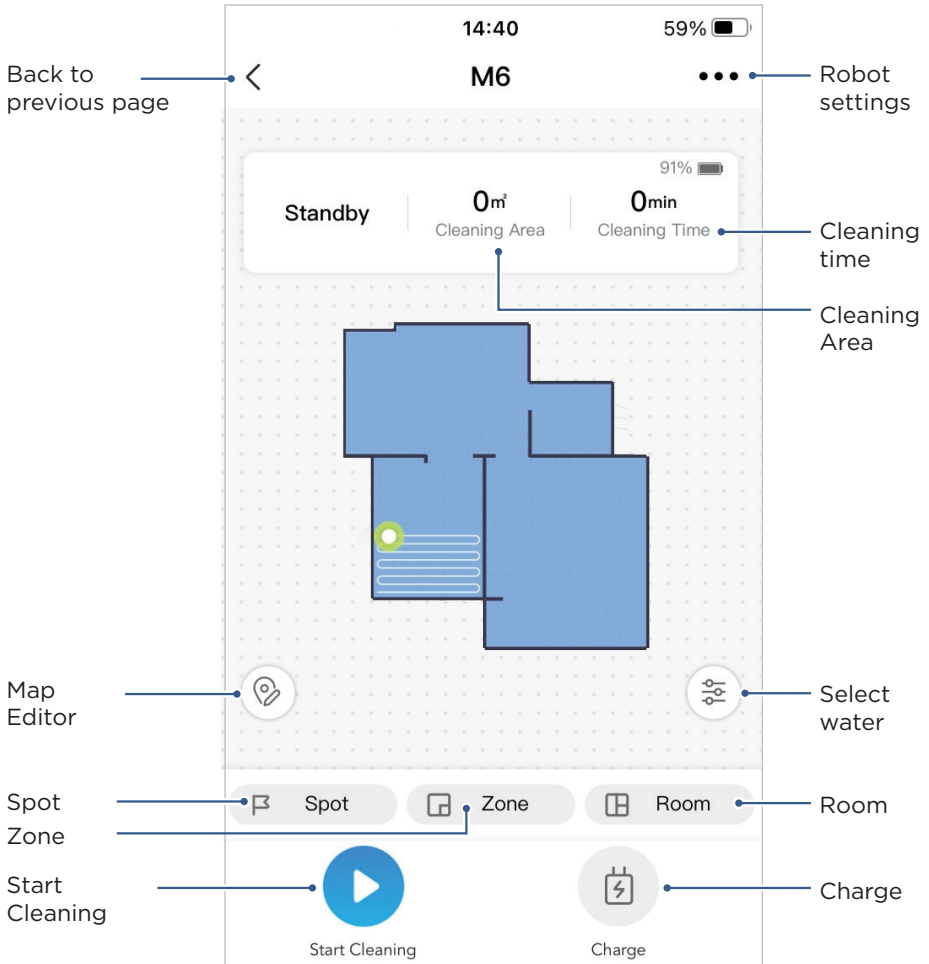
4. Connect your robot to your WiFi
After assembling and powering on the robot, press and hold down the "📶" button for 3 seconds until a beep is heard. The WiFi indicator light should start to flicker.Follow instructions on app for next steps.



MSmartHome APP QUICK GUIDE

Notes

If the Wi-Fi in your home is unstable, it may cause a certain delay in the related operations of the MSmartHome App. (The content of the MSmartHome App is subject to the upgraded version of App. Please refer to the MSmartHomev interface for details).

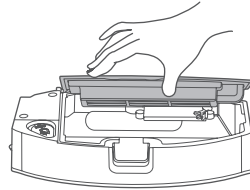
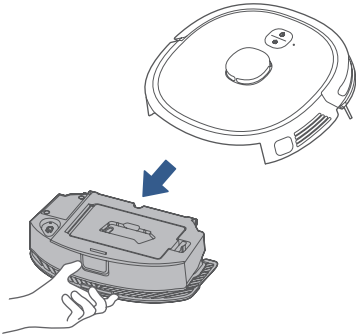


Note: This interface will be upgraded later, this interface is for reference only.

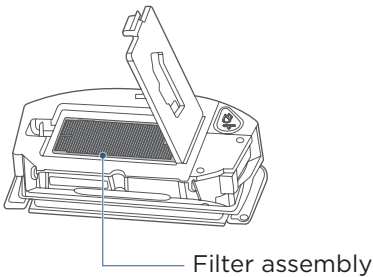
DAILY MAINTENANCE AND SERVICING

■ Dustbin maintenance (weekly cleaning recommended)

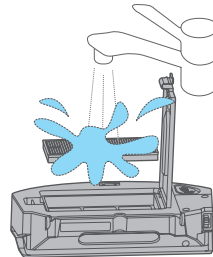
1. Press the dustbin release key to pull out the dustbin backwards;
2. Open the top cover of the dustbin to pour out dust from the dustbin;



3. Remove the filter assembly according to prompt texts on the assembly;



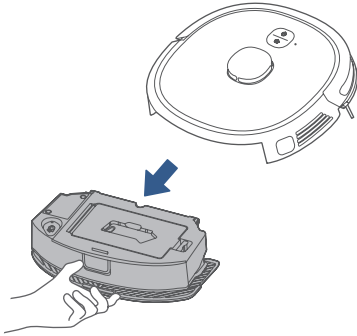
4. Clean components: clean the Dustbin and filter assembly; replace them after cleaning and drying completely, and check whether they are installed in place after the rear cover is closed.



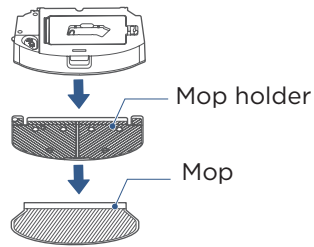
DAILY MAINTENANCE AND SERVICING

■ Water tank maintenance (weekly cleaning recommended)

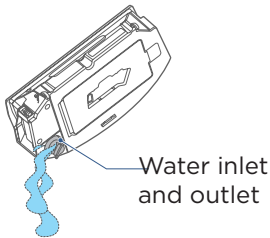
1. Press the tank release key to remove the tank assembly;



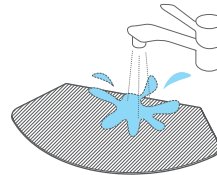
2. From the tank body, slightly bend the mop holder inwards to remove, and tear down the mop from it holder;



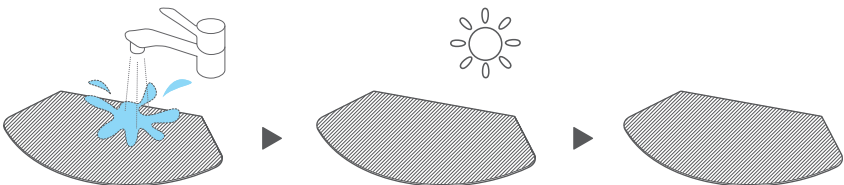
3. Pull out the rubber plug for water inlet and outlet of the tank to empty water from the tank thoroughly;



4. Wash the mop;



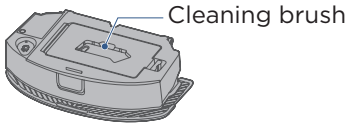
5. Dry the tank and mop.



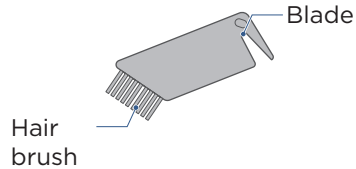
DAILY MAINTENANCE AND SERVICING

■ Cleaning tools

1. Cleaning tools are located above the dustbin;

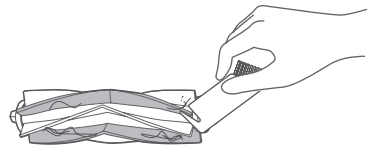
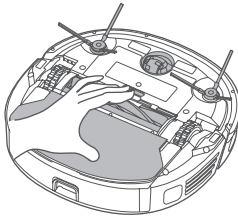


2. Cleaning brushes are used for the following purposes:
 - ① The blade is used to cut off hair from rolling brushes;
 - ② The hair brush is used to brush off the cut hair.

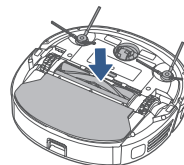
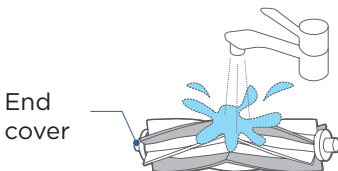


■ Rolling brush maintenance (weekly cleaning recommended)

1. Turn over the main unit, and by putting your hand at the upper dent of the rolling brush cover, press to remove the cover and pull it out, then take out the rolling brush from the red end cover of the brush;
2. Clean the rolling brush cover and rolling brush with a cleaning brush or soft cloth;



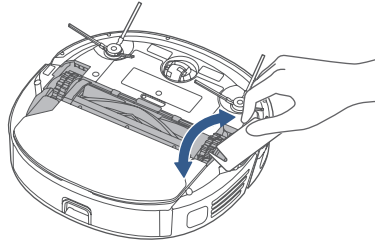
3. When needed, pry out the red end cover with hard objects, to clean up hair or foreign matters entangled in the end-cover gap with a cleaning tool or soft cloth;
4. Clean the rolling brush with water and dry it;
5. After completion of the cleaning, push back the end cover into the rolling brush body;
6. Insert the rolling brush body in the rolling brush chamber in the indicated direction;
7. Push the rolling brush cover to fasten to the machine.



DAILY MAINTENANCE AND SERVICING

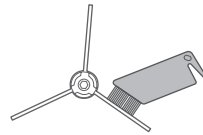
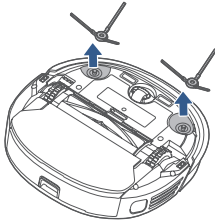
■ Drive wheel cleaning (weekly cleaning recommended)

1. Turn back and forth the wheel to remove foreign matters. By using a cleaning tool or soft cloth, clean the wheel and remove hair or foreign matters therefrom.



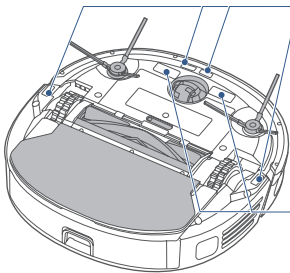
■ Side brush cleaning (weekly cleaning recommended)

1. Remove the side brush;
2. Clean dust accumulating on the side brush.

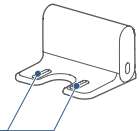


■ Sensor and chip cleaning (weekly cleaning recommended)

Use soft cloth to slightly wipe the sensor and remove dust on its surface



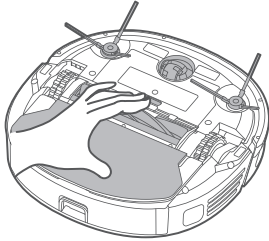
Use soft cloth to slightly wipe charger contact chips to ensure normal charging



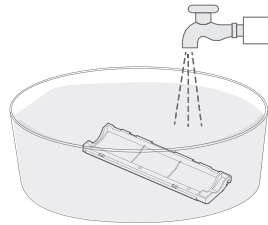
ROLLER BRUSH COVER MAINTENANCE

■ After using for a period of time, if the cleaning performance is found to decrease, please follow the instructions to clean the roller brush cover. It is recommended to clean up once 1-2 weeks

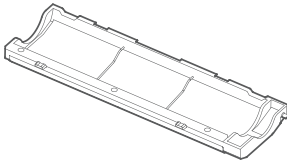
1. Remove the roller brush cover;



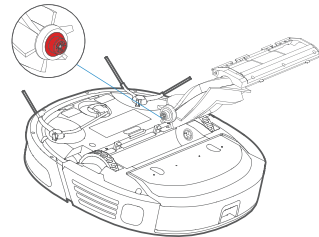
2. Rinse the brush cover with warm water;



3. Dry it after rinsing;



4. Install the dry roller brush cover on the machine.



FAQs

Fault description	Treatment methods
Main unit moves back	<ul style="list-style-type: none"> - Tap the guard to check whether it is stuck by foreign matters - Clean away obstacles in front of the machine - Tap the bumper plate to check whether it is stuck by foreign matters - Clean dust accumulation on the surface of lens in the bottom-view sensor
Machine shows no voice	<ul style="list-style-type: none"> - Shut down the silence mode - Turn up the volume with App
App shows the machine is disconnected	<ul style="list-style-type: none"> - Reconnect with cellar network - Restart the router - Turn on the power switch of the robot cleaner - Add a new appliance to the App - After system startup, long press the network pairing key for 3 seconds, and release it after a beep is heard, and then add a new device according to guidelines in your mobile
App operations show delayed reactions	<ul style="list-style-type: none"> - Restart the router and reduce the number of users connected to the router - Check the settings of your mobile itself - Increase network bandwidth
QR codes on machine body cannot be scanned by App	<ul style="list-style-type: none"> - Add devices by product classification
Unable to charge	<ul style="list-style-type: none"> - Verify whether the power outlet or plug is loose - Make sure that the main unit is in sufficient contact with charging chips of the charging dock - The power indicator of the main unit flashes to indicate the main unit is charging, or please observe the power level display through App - Prompt customers to recharge the main regularly unit when being not used for a long time period - The battery cannot be charged below freezing. It is recommended to put the robot vacuum cleaner under normal temperature and use it after warming up.

FAQs

Fault description	Treatment methods
Main unit cannot return to charge	<ul style="list-style-type: none"> - See the "Machine charging" section
Main unit trapped	<ul style="list-style-type: none"> - The main unit will activate its escape mode automatically, and if not, please help it manually - Clean the entanglement from side brush, and restart the main unit to check for normal operation, or otherwise contact service department - Clean away obstacles
Return to charge without completing the cleaning	<ul style="list-style-type: none"> - Charge the main unit
Cleaning made not according to appointment time	<ul style="list-style-type: none"> - Reset the appointment - Shut down the Do Not Disturb mode
Main unit does not work	<ul style="list-style-type: none"> - Charge the machine - Place the machine flat against the ground - Contact the service department
Machine does not clean at appointment time	<ul style="list-style-type: none"> - Ensure the main unit is turned on - Ensure the remaining battery energy is - Check appointment times in the App: check whether the status key is turned on, the appointment time is correct, and the cleaning frequency is only one time (if you want the machine to respond to the appointment again, reset the appointment time) - After the last appointed cleaning is responded, the cleaning is not completed due to abnormal alarms or manual interventions. Please make the main unit to enter its return-to-charge status, or simply put it in the charging dock - In "Setup" menu items, click "Device Info Item", then click "Syn Now" under the time zone to zones - Solve relevant alarms according to prompts from the App

FAQs

Fault description	Treatment methods
Machine cannot shut down	<ul style="list-style-type: none"> - Move the main unit out of the charging dock, and long press the power key for about 3s, then withdraw you hand after the power indicator begins to flash - Turn over the main unit, press the red key under the nameplate for 1s with a small cleaning tool or pointed object
Left / right wheel does not rotate or gets stuck, triggering an alarm Side brush does not rotate	<ul style="list-style-type: none"> - Turn over the main unit, and turn the wheel back and forth to check for foreign matters - Clean the side brush regularly in hairy environment
Rolling brush does not rotate or gets stuck, trigger an alarm	<ul style="list-style-type: none"> - Turn over the main unit, and turn the rolling brush back and forth to check for foreign matters <p>Note: Clean the rolling brush regularly in hairy environment</p>
Abnormal noise from the rolling brush	<ul style="list-style-type: none"> - Turn over main unit, remove the rolling brush cover and then the rolling brush, cleaning up foreign matters entangled in the rolling brush
Abnormal laser radar	<ul style="list-style-type: none"> - Press around the radar house to verify whether it will rebound, and whether there is a "click" sound from switch closure - Check for any foreign matters, and then manually turn the radar slightly to see whether it can rotate - Wipe the radar with tissue
Front bumper fault	<ul style="list-style-type: none"> - Tap the front bumper to see whether it will rebound smoothly, and check the bumper for foreign matters around the front and bottom - Wipe the radar with tissue
No water out	<ul style="list-style-type: none"> - Install the mopping plate and verify whether it is in place - Ensure the water tank has sufficient water - If the magnet in the mopping plate falls off, please contact the service department for plate replacement
Machine goes in circles	<ul style="list-style-type: none"> - Turn over the main unit, check whether its wheels rotate freely, and in case of any foreign matters, clean them up immediately

FAQs

Fault description	Treatment methods
Loud noise	<ul style="list-style-type: none"> - Wash filter and dry it before use, avoid operating the machine in areas with water accumulation - Recommend cleaning the dust box and filter regularly - Choose a quiet suction force in the App
Slow app reactions	<ul style="list-style-type: none"> - Recommend authenticating with your mobile's hotspot
Delayed device reactions	<ul style="list-style-type: none"> - If the radar is blocked, clean up foreign matters immediately
Device ID not found	<ul style="list-style-type: none"> - Long press the return-to-charge key to enter the network pairing mode (Observe whether the WiFi indicator begins to flash)
Failed software updating by clicking in the App	<ul style="list-style-type: none"> - Place the main unit in the charging dock to ensure whether the unit is charging - Recommend updating the software when your home network is stable
Map cannot be deleted	<ul style="list-style-type: none"> - Recommend deleting the map when your home network is stable
Map unavailable	<ul style="list-style-type: none"> - Choose the map when your home network is stable
No breakpoint resume is performed after the machine is fully charged	<ul style="list-style-type: none"> - The breakpoint resume is a type of actions done by the main unit itself, which cannot be intervened by human beings
Unable to upgrade	<ul style="list-style-type: none"> - Verify whether the main unit resides in the charging dock - Observe whether the WiFi indicator is always on, and verify whether the main unit is connect- ed to Internet

Declaration of Conformity (DoC).

Unique identification of this DoC: M3LDS-001

We Midea Robozone Technology Co.,Ltd.

No.39 Caohu Avenue, Xiangcheng Economic Development Zone, Suzhou, Jiangsu,
China

responsibility that the product:

product name: Robot Vacuum Cleaner

trade name: Midea/eureka/Comfee

type or model: M3LDS, VCR21, Tornado, CFR08, M6, NER600

to which this declaration relates is in conformity with the essential requirements and other relevant requirements of the Directive:

2014/53/EU 2011/65/EU (EC)No 1907/2006

The product is in conformity with the following standards and/or other normative documents:

2014/53/EU : EN 60335-2-2:2010 +A11:2012 + A1:2013

EN 60335-1:2012+A11:2014+AC:2014+A13:2017+A1:2019+A14:2019+A2:2019

EN 62311: 2008 EN 62233: 2008

EN 301 489 -1 V2.2.3 EN 301 489 -17 V3.2.4 EN 55014 -1:2017+A11:2020 EN 55014-2:

2015

EN IEC 61000-3-2: 2019 EN 61000-3-3:2013+A1: 2019 EN 300 328 V2.2.2

2011/65/EU : EN 62321-1:2013 EN 62321-2:2014 EN 62321-3-1:2014

EN 62321-4:2014 EN 62321-5:2014 EN 62321-6:2015 EN 62321-7-1:2015

EN 62321-7-2:2017 EN 62321-8:2017

Supplementary information:

Technical file held by: Midea Robozone Technology Co.,Ltd.

Place and date of issue (of this DoC): CHINA 2021 -7-30

Signed by or for the manufacturer

(Signature of authorised person)

Name (in print):

Title: Quality Manager



The Midea logo consists of a stylized circular icon on the left, followed by the word "Midea" in a bold, sans-serif font. The icon is a circle with a gap on the right side, and a curved line that starts from the bottom left, goes up and over the top, and then curves down to meet the bottom right of the circle.

make yourself at home