

GOOSENECK KETTLE

USER MANUAL
CEK-201



THANK YOU

Cocinare Offers a 12-Month Product Warranty.

6 MONTHS EXTENDED WARRANTY

Register to extend your warranty to 18 months
on cocinare.com within 3 months of your purchase.

Scan the code below to register,
or visit our official website.



Questions?

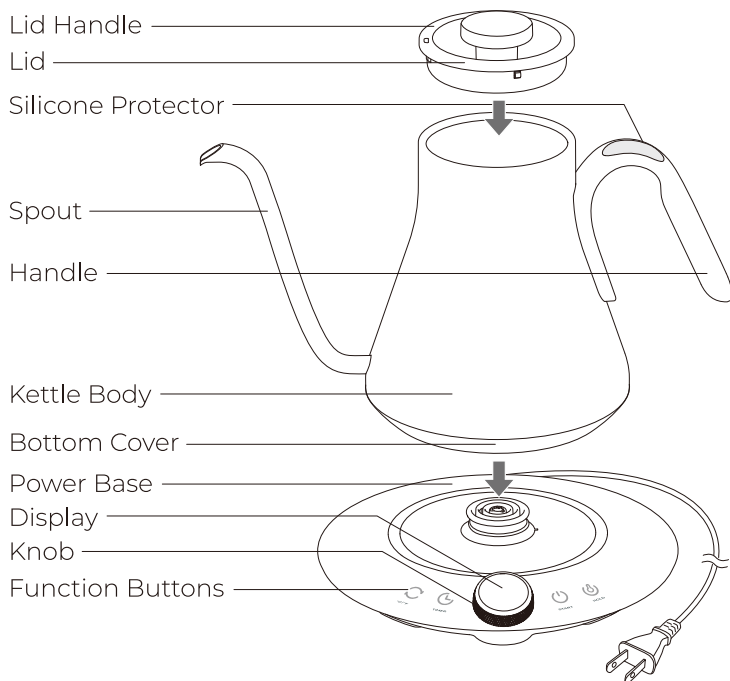
If your product is defective and
under warranty, please contact us at Email.

Email : support@cocinare.com

Phone: +1 833 655 1778 (US)

Available time: Mon-Fri 9:00 am - 5:00 pm (PST/PDT)

Product Diagram



Specifications

Product Name	Cocinare Flow Gooseneck kettle
Model	CEK-201
Capacity	0.9L
Power Supply	120V~60Hz(US version); 220V~50Hz(EU version); 230V~50Hz(UK/AU version)
Rated Power	US version: 1200W; Other version: 1250-1500W
Thermal Insulation	Yes
Kettle Body/Power Base Included Dimensions	Approx. L29 x W14.5 x H17.2 cm / L29 x W21 x H20 cm
Power Cable Length	1m
Temperature Range	38°C(100°F)~100°C(212°F)

NOTE:

The higher the altitude, the lower the boiling point of water. At normal altitudes, water boils at 212F°; in highland areas, the normal boiling point is below 212F°.

Altitude, ft (m)	Boiling point of water, °F (°C)
0 (0 m)	212°F (100°C)
500 (150 m)	211.1°F (99.5°C)
1,000 (305 m)	210.2°F (99°C)
2,000 (610 m)	208.4°F (98°C)
5,000 (1524 m)	203°F (95°C)
6,000 (1829 m)	201.1°F (94°C)
8,000 (2438 m)	197.4°F (91.9°C)
10,000 (3048 m)	193.6°F (89.8°C)
12,000 (3658 m)	189.8°F (87.6°C)
14,000 (4267 m)	185.9°F (85.5°C)
15,000 (4572 m)	184.1°F (84.5°C)

Use Instructions

Warm Tips:

1. In the first use or after a long idle time, add water into the kettle to the max water level line to boil water. Repeat it one more time to clean the interior of the body thoroughly. Water in this phase is not for drinking.
2. In working mode, watch out for the water outlet to avoid scald.

Using Steps:

1. Remove the kettle from the power base.
2. Remove the kettle lid, add clean water into the kettle. Do not exceed the max water level line.
3. Place the kettle lid back on. Put the kettle onto the power base making sure they are well contacted.
4. Connect a power source. All the buttons will light up for 1s. The device enters standby mode.

Function Description

When connected to power, the Function Buttons and the Display will be on for 1s and the product enters standby mode. In standby mode, only Start/Cancel button will be on and the other buttons are off. If the Start/Cancel Button is not pressed in 3mins, it'll turn semi-on.

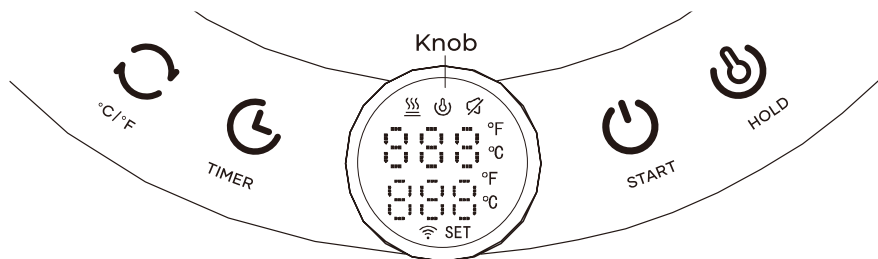
1. Put the kettle onto the power base, press Start/Cancel in standby mode to enter the setting interface. The settings are the same as those in the last use, press Start/Cancel to start boiling water.
2. Put the kettle onto the power base, press Start/Cancel in standby mode to enter the setting interface. The settings are the same as those in the last use. Press the °C/°F Button for thermal insulation. The °C/°F Button will light up. Rotate the Knob to set the temperature, the Display will show the temperature value. When the setting is done, press Start/Cancel to start boiling water. When boiling is done, the device enters thermal insulation mode.
3. If the kettle is not on the power base, all the buttons are disabled, the Display shows "---" and the Start/Cancel light lights up (The Start/Cancel can only be activated when the kettle is on the power base).

In Standby Mode:

1. Press Start/Cancel Button to enter function selection: °C/°F, Timer, Hold/Mute, Press Start/Cancel again to enter working mode, press it one more time to exit.

Button Description

Buttons



Start/Cancel

1. In standby mode, tap Start/Cancel Button to enter function selection. When setting is done, tap it again to enter working mode. If no operation in 3mins, the device enters standby mode.

2. Tap Start/Cancel in standby mode to enter the setting interface. The settings are the same as those in the last use, press Start/Cancel to start heating water. You can also adjust the settings as your preference, then tap and hold Start/Cancel to start boiling water. The heating and SET icons on the display will be on. The thermal insulation and mute icons status is decided by the settings in the last use. The display shows the real-time temperature and the SET icon will be on. You can change the temperature from 38°C to 100°C at any time. In working mode, Start/Cancel lights up in orange. When heating is done, the heating icon is off. The SET icon is on, the display shows the real-time temperature, and the SET temperature icon lights up. You can change the temperature at any time from 38°C-100°C. Start/Cancel button lights up in orange.
3. In working mode, rotate the knob to adjust the temperature. The temperature on the display flashes, if the current temperature is higher than the set temperature, the display shows the real-time temperature. If the temperature is lower than the set value, the device will continue heating water to the set level.
4. There might be a 1-2°C variance between the displaying temperature and actual temperature.
5. In heating mode or heating done, set the temperature, the real-time temperature on Display will turn on, and the set temperature will flash first and be on after 3s.



Hold/Mute

1. In standby mode, press Start/Cancel Button to enter setting interface. Press °C/°F for thermal insulation. The ° C /°F Button light up. Rotate the Knob to set the temperature value. Press and hold the Hold/Mute Button for 2s to mute the device.
2. In standby mode, tap Start/Cancel to enter the setting interface. The settings are the same as those in the last use. Tap the temperature button for thermal insulation; the temperature indicator will light up. Rotate the knob to adjust the temperature to the desired level. The display shows the set temperature. When setting done, tap Start/Cancel to start heating. Heating, thermal insulation and SET icons light up. The display shows the real-time temperature. The status of the mute icon is decided by setting in the last use. You can change the temperature any time from 38°C-100°C, the Start/Cancel button lights up in orange. When heating done, the heating icon turns off. SET icon lights up. The real-time temperature and SET temperature indicators turn on. Status of the mute indicator is decided by setting in the last use. You can change the temperature any time from 38°C-100°C. Start/Cancel button turns on in orange.

3. In thermal insulation mode, rotate the knob to set the temperature. If the set temperature is higher than the real-time temperature, the device will continue heating the water to the set temperature then enter thermal insulation mode. If the set temperature is lower than the real-time temperature, the display shows the real-time temperature.
4. Tap and hold the mute and unmute for 2s. When shifting to mute mode, the mute indicator lights up. When unmuted, the mute indicator turns off.
5. Tap the thermal insulation button to turn on and off the thermal insulation function. It is activated in factory setting. The device can remember settings in the last use when connected to power. The device is set to keep the water warm in 1 hour by default.
6. When you set temperature in heating mode or done heating, the real-time temperature is on and the set temperature flashes then turns solid on in 3s.



Knob

1. In standby mode, tap Start/Cancel then rotate the knob to adjust the temperature.
2. Rotate the knob clockwise to increase the temperature rotate it counterclockwise to decrease the temperature.
3. Rotate the knob slowly to change the temperature by 1°C and rotate it quickly to change the temperature by 2°C.



°C/°F

1. In standby mode, press Start/Cancel to enter setting interface, the settings are the same as those in the last use. Tap ° C /° F to shift the temperature between degrees Celsius and Fahrenheit.
2. In standby mode, tap Start/Cancel to enter the setting interface. The settings are the same as last use. Tap °C/°F to shift the display between Celsius and Fahrenheit. The corresponding indicator will light up.
3. Default setting: Fahrenheit.



Timer

1. In standby mode, press Start/Cancel to enter setting interface, the settings are the same as those in the last use. Tap Timer Button to set the timer from 3s to 5 mins.
2. In standby mode, tap Start/Cancel to enter the setting interface whose settings are the same as last use. Tap the Timer button, the timer indicator will light up, the heating and SET indicators will not turn on, and the status of the thermal insulation and Mute indicators depends on the last settings. Once started, there is a 3s countdown to remind you to lift the kettle as 3,2,1. Whatever lift the kettle, the timer continues till 300s as 1,2,3...300. The display shows as 3,2,1,1,2,3,...,300. Then tap Start/Cancel again to cancel the timer.
3. Timer indicator: Lights up when timer is activated, off when not activated.
4. The device will enter standby mode after the timer runs up to 300s (5mins).

Power Indicator:

1. When connected to power, all the buttons and the display will turn on for 1s, and the device enters standby mode. In this mode, only Start/Cancel is on while all the other buttons are off. Tap Start/Cancel in 3s, this button will turn semi-on.
2. When connected to power, tap Start/Cancel to enter the setting interface. Now the °C/°F Button, thermal insulation Button, Timer Button, and Knob are functional.
3. The font on the display is in white.

Malfunction Display:

Why is it showing "---"?

Lift the kettle or the kettle is not placed properly, it will display "---", please put the kettle well, the display will be released;

Why is "ADD" displayed?

When the kettle runs out of water, "Add" is displayed. Lift the kettle, add water and put it back in the kettle, short press the START/CANCEL button to release the "ADD" display.

Why is E*(0/1/2/3/4) displayed?

If the circuit is faulty, please contact the official customer for processing.

Cleaning and Maintenance

Please unplug the device from the power source before you clean and maintain it.

Reminder:

1. Please unplug the socket and wait till the kettle body cools down before you clean it.
2. Please clean the scale inside the body regularly to extend its service life.
3. If there is stubborn scale, please repeat the descale steps to remove it thoroughly.
4. Please unplug the socket and keep the kettle from humidity, dust and insect if it is about to be idle for a long time.
5. Do not clean the device with hard objects, chemicals, or grinding powder detergent.

Q: Why does my kettle have white or brown spots?

A : After the water is boiled, the minerals (calcium and magnesium ions) in the water will precipitate on the bottom of the kettle, forming limescale. The water quality in different regions is different, and the color of the limescale produced is also different, some are white, and some are yellow and brown.

Q: How to keep the kettle clean?

A : You should descale your kettle at least weekly to remove mineral deposits from the water.

Q: How to remove the limescale scientifically?

A : Step 1: Pour 1 cup of vinegar or lemon juice and 2 cups of water (1:2 ratio) into your kettle.
Step 2: Bring the mixture to a boil and leave it to soak in the kettle for 2 hours.
Step 3: Pour out the mixture and wipe off the limescale with a cloth.
Step 4: Rinse off the kettle with clean water and wipe dry.
Repeat the above steps as appropriate.

Limescale



Safety Caution

Important

To ensure safe use and avoid injuries and property loss, please follow the below instructions.

Violation of the safety warning and wrong use of this device may cause accidents.

Use of the following condition is not included in this guide:

- Use by unattended children and disabled people
- Children play with the device

Mandatory Content

1. Children, the elderly, the disabled or people lack of experience should be under supervision and direction when using this product. Do not let children play with this device.
2. Make sure the device is disconnected from power when water is depleted, adding water, or not in use.
3. Do not use this device on sloping or uneven countertops. Keep away from heat sources to avoid damaging the plastic parts. Do not place it near any electric appliances.
4. Make sure that the grounded socket of the kettle is matching. Do not use the universal socket together with other electrical appliances.
5. If the power cord is damaged, to avoid danger, it must be repaired and replaced by the manufacturer, other maintenance department or professionals in similar departments.
6. Use the included power base only. Do not use with other power bases.
7. Remove the kettle from the base before you add water and wipe the bottom of the kettle dry before you place it onto the base.
8. Do not place the device near a stove to avoid fire hazards.
9. Do not use inferior power sockets to avoid fire risks.

Do Not

1. Do not put the kettle, power cable, power adapter or power base into water or other liquid to avoid dangers.
2. Please use the handle to lift the kettle. Do not touch the hot kettle body or the steam from the spout and kettle body. When heating, please put the lid cover in place, do not remove the kettle to avoid scald.
3. In repairing, do not use other extended power cables or spare parts not listed by our company.
4. If any damages occur, please send the device to our service center for repair. Do not repair it by yourself.

Note: Do not disassemble the bottom cover or power base by yourself.

5. Do not hang the power cable over the edge of your table or put it near high temperatures. If the device is about to be idle for a long time, please store the power cable in the cable storage compartment on the power base.
6. Do not insert pins, iron wire or other objects into the device or its power base to avoid electric shock.

Items that may cause casualties:

1. Do not leave this device unattended.
2. Note: Make sure to disconnect the device from the power source before you lift the kettle.
3. Clean the countertop where the device is used regularly.
4. Please keep the product 30cm away from other kitchen appliances.

Troubleshooting Guide

Problem	Possible Cause	Solution
Display won't light up	Not properly plugged	Check the plug
	Loose lamp line	Contact the repairing center
	Lamp line broken	Contact the repairing center
Failed to heat	Electron plate broken	Press it into place as instructed
	Heating tube broken	Contact the repairing center
	Temperature controller broken	Contact the repairing center
Stop heating before fully boiled	Too much scale on the bottom	Clean the scale
	Malfunctions	Contact the repairing center

Warranty

Cocinare provides a 12-month product warranty from the date of purchase for all our products. We will take care of all quality-related issues with a REPLACEMENT or FULL REFUND including any return shipping costs. If your product is defective and under warranty, please contact us at Email: support@Cocinare.com

Please carefully follow our warranty process to minimize any delays:

1. Note the product model name. It can be found on a sticker located underneath or on the back of the product.
2. Provide order number for a purchase made through Amazon.

Typical turn around time to address Warranty claims is 10 business days, depending on your geographic location and type of damage or Warranty claim.

This warranty does not apply to the following:

- Damage due to abuse, accident, alteration, misuse, tampering, or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age

Cocinare and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference.
- (2) this device must accept any interference received, including interference that may cause undesired operation.

CUSTOMER SUPPORT

Any issues or questions regarding your new product, please feel free to contact us.

*Please have your order number ready before contacting Customer Support

Email: support@cocinare.com

Phone: +1833 655 1778(US) Mon-Fri 9 am - 5 pm (PST/PDT)

NEED HELP? TALK TO US!

CUSTOMER SUPPORT

Phone: +1 833 655 1778 (US)

Mon-Fri 9:00 am - 5:00 pm (PST/PDT)

✉ support@cocinare.com

Cocinare Limited.

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Designed by Cocinaré in California, Made in China

EU **REP**

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